

RD Filip Inc. Tech Services 30 Day Limited Warranty

What Does This Warranty Cover?

Should a machine that was repaired by RD Filip Tech Services, within the past 30 days, need to be re-diagnosed due to an issue still occurring, the labor and pick-up/delivery charge are covered under this warranty. Additionally, any malfunctioning parts that were replaced during the initial repair, are covered under this warranty.

How Long Does the Coverage Last?

This warranty is valid for **30 calendar days** after machine is returned back to the customer.

What Is Not Covered Under the Warranty?

This warranty does not cover any repair (including labor, pick-up/deliver fees, and or parts) that was **completed more than 30 days** after being returned to customer. It does not cover any parts that are needed to complete repairs on *new* issues that arise after being returned to customer within 30 days of initial repair.

How Do You Get Service?

In order to receive the coverage this warranty includes, you **must** contact RD Filip within the 30 calendar days of your machine being returned to you. You may call the office, or your Sales Rep and request a pick-up of your machine or drop it off at the office yourself. You must be able to provide RD Filip with your machine Serial number and Model number before it can be picked-up.

Please contact RD Filip at 765-459-0311 or email techservices@rdfilip.com to request repair or for more information on Tech Services.

